



JOB DESCRIPTION

TITLE:	Wait Staff
DEPARTMENT:	Food and Beverage
SUPERVISOR:	Wait Staff Supervisor/Food & Beverage Manager
WAGE:	\$7.25 + tips
SHIFT:	Days/Nights/Weekends
CLASSIFICATION:	Non-Gaming, Gaming license required
POSITION:	Full-time, non-exempt

JOB SUMMARY: Under the direction of the Wait Staff Supervisor and/or the Food and Beverage Manager, this position will serve customers by taking orders, serving food and preparing tables. An important part of the work is to make customers feel welcome and comfortable during their meal. To provide friendly, excellent service to every guest who dines in the restaurant. Applicants should be advised that the Tribe reserves the right to disqualify applicants whose prior activities pose a threat to public interest. Friendly, professional attitude required at all times. Must be willing to work weekends, nights, and holidays. Neat, clean appearance is a must. Native American preference but all qualified applicants will be considered.

JOB QUALIFICATIONS:

- Must have experience and/or knowledge of serving food and beverages.
- Knowledge of Restaurant POS touchscreen system.
- Must be able to accurately process money transactions providing change when necessary.
- Must be able to provide customers with service in a timely, friendly, professional manner.
- Excellent customer service skills
- High standards of personal hygiene.
- An awareness of health and safety issues.
- The ability to remain calm under pressure.
- Ability to multi task.

DUTIES AND RESPONSIBILITY:

- Must adhere to Legendary Waters Resort & Casino's policies and procedures.
- Must adhere to all appearance and uniform standards.
- Greeting guest as they arrive and show them to their table.
- Giving out menus and taking orders for food and drinks.
- Serving food and drinks.
- Returning to each assigned table periodically to ascertain whether additional items are desired.
- When guests have completed their meal, a dessert is suggested and the check is presented.
- Acknowledges and responds to guest immediately
- Making sure tables are clean and tidy.
- Stock and maintain wait station.
- Follow opening and closing procedures for wait stations and seating areas.
- Ability to lift 25 lbs.
- Stand and walk for long periods of time.
- Perform other duties as required.

Not a smoke free environment.

The Red Cliff Tribal Council has a drug free workplace policy and adheres to the intent of the drug free workplace act. All new hires are subject to a drug test prior to starting.

Applications are available at the Cashier's window, the Personnel office of the casino, and on the website www.legendarywaters.com

Posted: 6/18/18

Deadline: Until filled

Positions: 4

For further information contact:

**LW Human Resources Department: 37600 Onigamiing Drive, Red Cliff WI
smorris@legendarywaters.com (715)779-9401**