



## **JOB DESCRIPTION**

**TITLE:** Player's Club Attendant  
**DEPARTMENT:** Marketing  
**SUPERVISOR:** Player's Club Manager/Marketing Manager  
**WAGE:** DOQ  
**SHIFT:** Days/Nights/Weekends/Holidays or as needed  
**CLASSIFICATION:** Gaming License required, Part-time

**JOB SUMMARY:** Under the direction of the Player's Club Manager and the Marketing Manager, the Player's Club Attendant is responsible for representing the Casino, assisting Guests, and facilitating promotions and events. Applicants should be advised that the Tribe reserves the right to disqualify applicants whose prior activities pose a threat to the public interest. Friendly, professional attitude required at all times. Must be willing to work nights, weekends, and holidays. Neat clean appearance is a must. Native American preference but all qualified applicants will be considered.

### **JOB QUALIFICATIONS:**

- Previous experience in a customer service environment.
- General knowledge of gaming, including slots, video, bingo and card games a plus.
- Computer experience with database.
- Must maintain a professional appearance.
- Positive customer service, communication and listening skills.
- Ability to maintain strict confidentiality and maintain a professional demeanor.

### **DUTIES AND RESPONSIBILITIES:**

- Must adhere to Legendary Waters resort & Casino's policies and procedures.
- Must adhere to all appearance and uniform standards.

- Actively promote the Player's Club and its benefits to casino guests.
- Conduct promotions and help facilitate special events and entertainment.
- Distribute information about Legendary Waters Resort & Casino to guests.
- Retain information about all promotions, entertainment, and events.
- Make announcements regarding all promotions, entertainment, and events.
- Input all new members into computer and print player's club cards.
- Reprint lost or stolen cards.
- Must be able to lift up to 25 lbs.
- Must be able to stand for long periods of time.
- Performs other duties as assigned.

Not a smoke free environment.

The Red Cliff Tribal Council has a drug free workplace policy and adheres to the intent of the drug free workplace act. All new hires are subject to a drug test prior to starting.

Applications are available at the Cashier's window, the Personnel office of the casino, and on the website [www.legendarywaters.com](http://www.legendarywaters.com)

**Posted: 5/2/18**

**Deadline: Until filled**

**Positions: 1**

**For further information contact:**

**LW Human Resources Department: 37600 Onigamiing Drive, Red Cliff WI  
[smorris@legendarywaters.com](mailto:smorris@legendarywaters.com) (715)779-9401**